

## **Important Update for COG Refuse and Recycling Customers – Online Payment Portal and Customer Service Open House**

College Township – This important update is for residents in Benner, College, Ferguson, Harris and Patton Townships in regards to the new COG Refuse Contract. Thank you for your continued patience as we transition into the new refuse contract. We understand that changes can bring questions, and we appreciate your support as we work to enhance our services.

At this time, our **secure online payment portal is not yet available**. However, if you would like to be among the first to set up an online payment account once it becomes available, please email [cogcs@centrecountyrecycles.org](mailto:cogcs@centrecountyrecycles.org) with your **name and invoice number**. As soon as the system is live, you will receive an invitation to create your secure online account.

**In the meantime, you may pay your quarterly bill using any of the following methods:**

- **Mail** your payment to PO Box 660, Lemont, PA 16851
- Use our **secure drop-off box outside of Gate 3 on Transfer Road**
- **Call us** at the invoice number listed on your bill with your credit card information

Additionally, we are excited to invite you to a **Customer Service Open House** on:

**April 15, 16, and 17**  
**5:00 PM to 7:00 PM**

At the Centre County Recycling and Refuse Authority, 253 Transfer Road, Bellefonte

During the **Open House**, you will have the opportunity to:

- Meet our customer service team
- Pay your bill in person
- Set up your secure online payment portal
- Information on cart swap
- Ask questions and get support

We look forward to continuing to serve your waste and recycling needs with improved convenience and service.